



Viavi End-Of-Sale Policy

As Viavi continues to develop new products and service offerings, it becomes necessary to discontinue the sale of older products and services.

Customers who own software products which go End-Of-Sale will continue to receive support and maintenance services as described in the Software Support Service Offerings section of the Software Support Policy. This includes:

- Access to telephone, email, and website support for a maximum of two years from the End-Of-Sale date. Maintenance can be extended to a maximum of two years from the End-Of-Sale, unless otherwise noted in an End-Of-Sale announcement.
- Software maintenance (patches and critical bug fixes) may be released at the discretion of the PLM team

Customers who own hardware products which go End-Of-Sale will continue to receive support, maintenance and repair services for their hardware, for the duration of their maintenance contract as described in the Viavi Terms and Conditions that were provided during the initial sale of the product. These Terms and Conditions explain the End-Of-Life policy. This includes:

- Access to telephone, email, and website support for a maximum of four years from the End-Of-Sale date or the appliances End-Of-Life date, whichever ends earlier.