

QUICK CARD

SmartOTU System Software Update

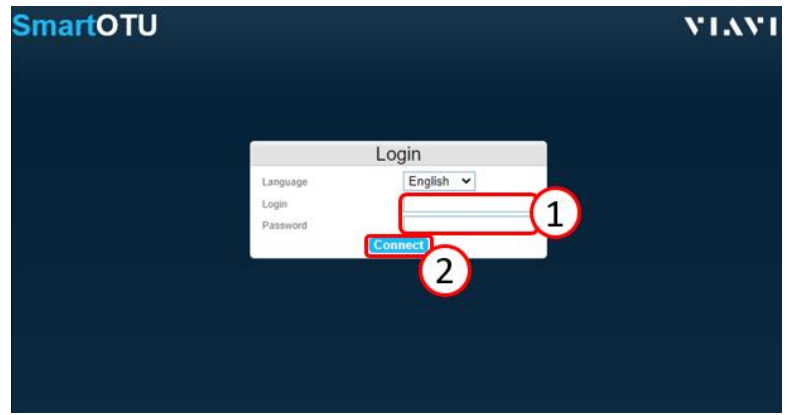
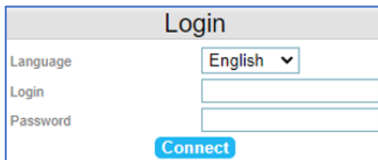
This document will show you how to upgrade System Software on a SmartOTU unit.



LOG IN / GO TO MAINTENANCE

Using a web browser, navigate to the SmartOTU IP address. The Login screen will appear once connected.

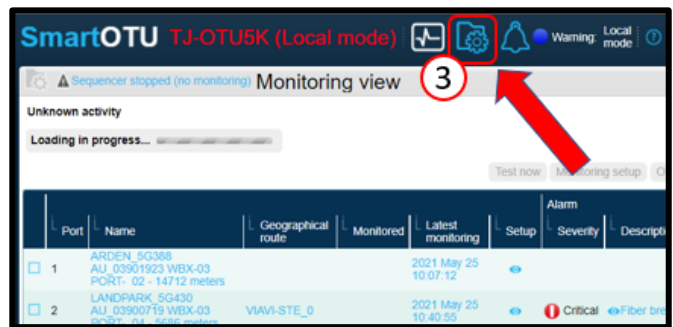
1. Type in Login and Password info.



2. Tap **Connect** (Connect)

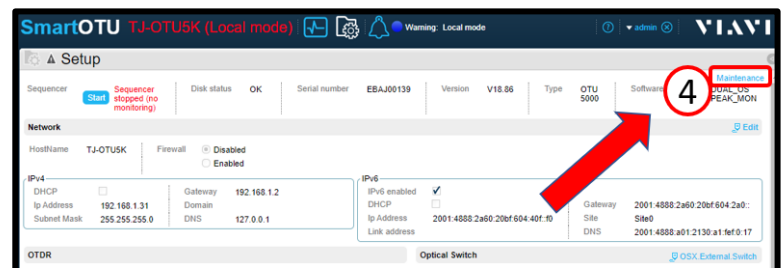
Once logged in you will be on the **Monitoring view**.

3. Tap  (Setup) icon



You are now in the **Setup view**.

4. In upper right corner tap **Maintenance** (Maintenance).

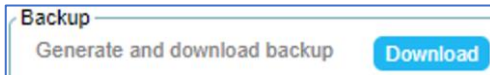


QUICK CARD

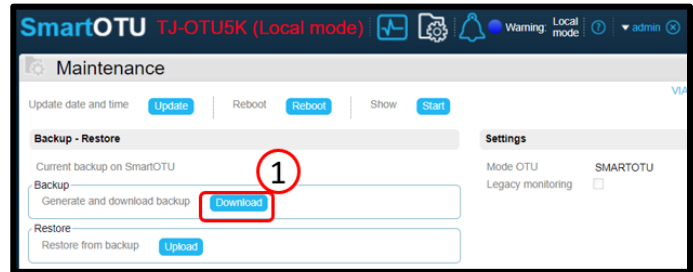
CREATE SYSTEM BACKUP

You are now in the **Maintenance view**.

On left side of screen, find the Backup section

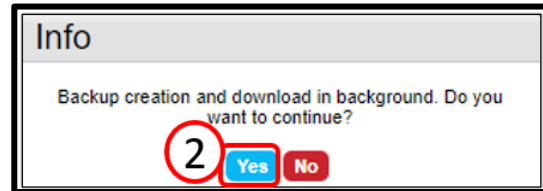


1. Tap **Download** (Download) button.



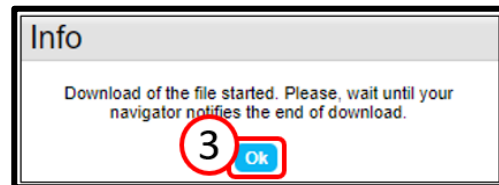
A pop-up window will appear.

2. Tap **Yes** (YES) button.



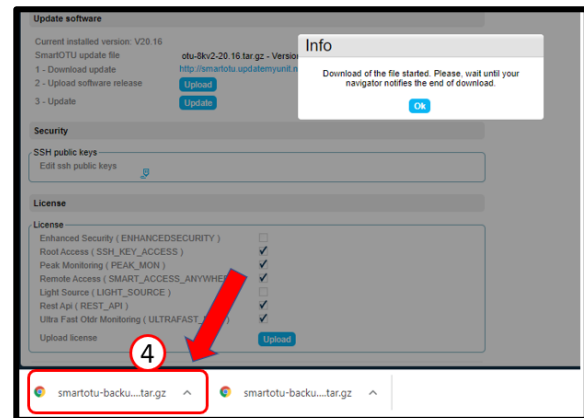
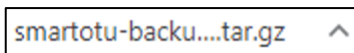
A pop-up window will appear.

3. Tap **Ok** (OK) button.



4. You will see the download begin momentarily. For Chrome users, it will appear in the lower left corner.

The file name will begin with



QUICK CARD

DOWNLOAD / UPLOAD SYSTEM SW

You should still be in the **Maintenance view**.

1. Verify the current installed SW on the OTU.

(ex: `otu-5000-18.86.tar - Version: V18.86`)

2. Tap link to go to SW download site. Another browser tab will open for the download site.

<http://otu5k.updatemyunit.net>

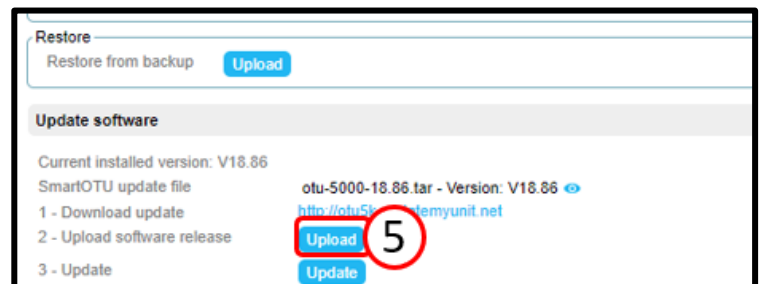
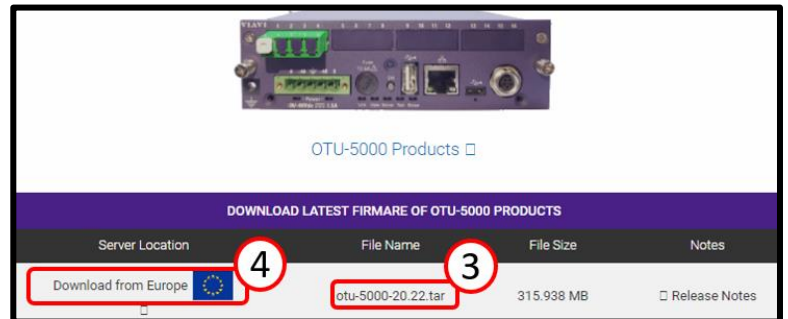
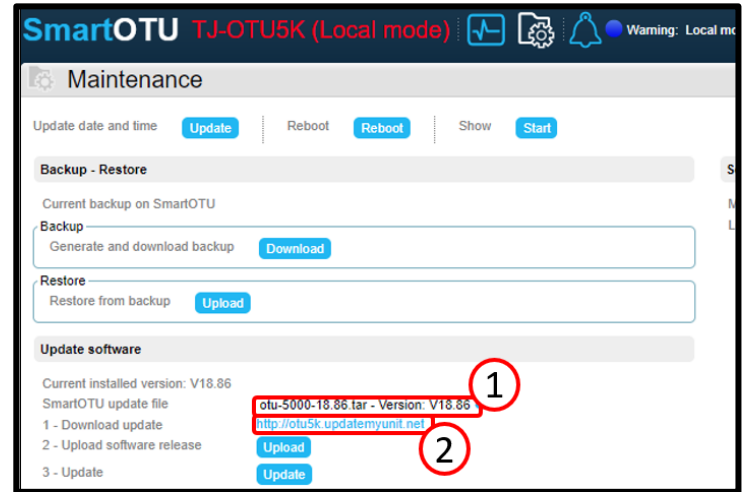
****NOTE – If your OTU does not have internet access then you will need to use a browser to manually navigate to above link.**

3. Verify the new SW load on site.

(ex: `otu-5000-20.22.tar`)

4. Tap [Download from Europe](#) to begin SW download to your laptop. ****OTU SW must first be downloaded to your laptop and then will be uploaded to OTU in a following step.**

Once download has completed, return to browser tab where you are logged into OTU.

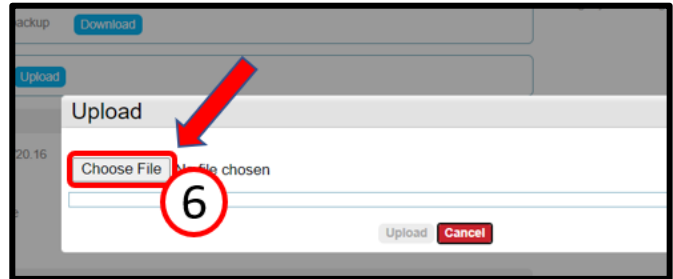


QUICK CARD

5. Tap **Upload** (Upload) button to start upload process of new SW from your laptop to your OTU unit.

A pop-up window appears.

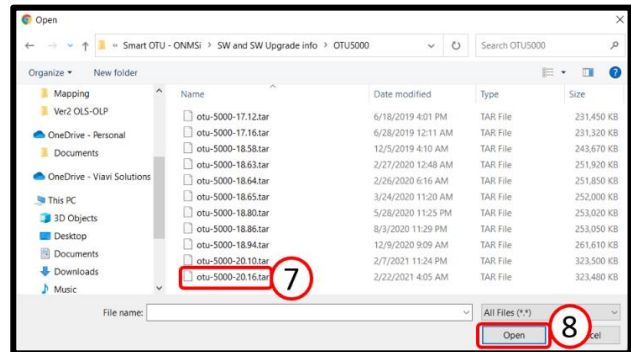
6. Tap **Choose File** (Choose File) button.



7. Locate new SW on your laptop. Most likely the SW can be found in your 'Downloads' folder. Once SW file is located, tap to highlight.

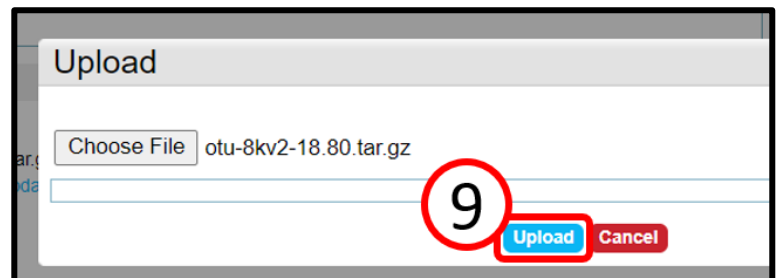
File name ex: **otu-5000-20.22.tar**.

8. Tap **Open** (Open) to start upload process.
- 9.



A pop-up window will appear.

9. Tap on **Upload** (Upload) to start file upload to OTU.



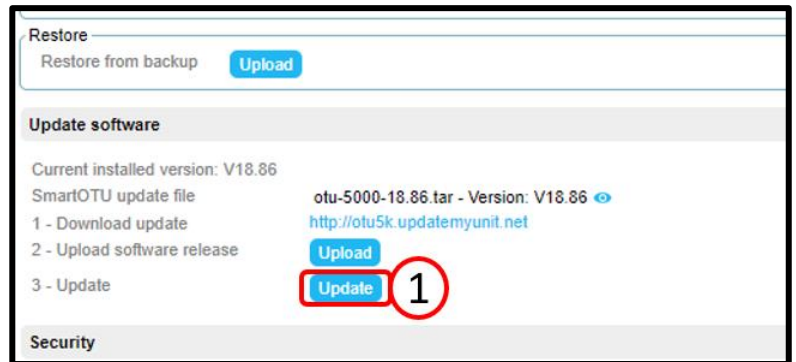
QUICK CARD

INSTALL SYSTEM SOFTWARE

Return to browser tab where you are logged into the OTU unit.

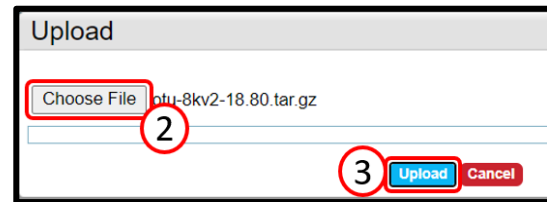
1. In 'Update software' section, tap **Update** (Update) button.

A popup window will appear.



2. Tap **Choose File** (Choose File) button.

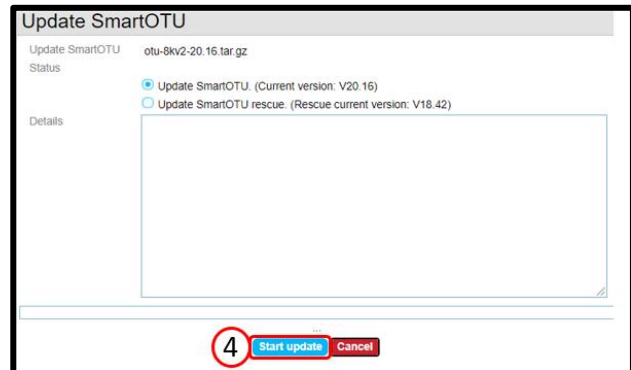
3. Tap **Upload** (Upload) button.



Another popup window will appear.

4. Tap **Start update** (Start Update) button to begin update.

During update you will be logged out of unit.
You will not be able to log back in until update completes in about 5 mins.

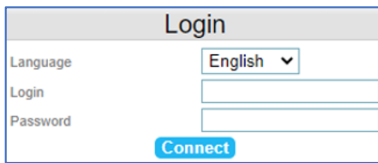


QUICK CARD

VERIFY SYSTEM SOFTWARE

Using web browser, navigate to the SmartOTU IP address. Login screen will appear once connected.

1. Type in Login and Password info.



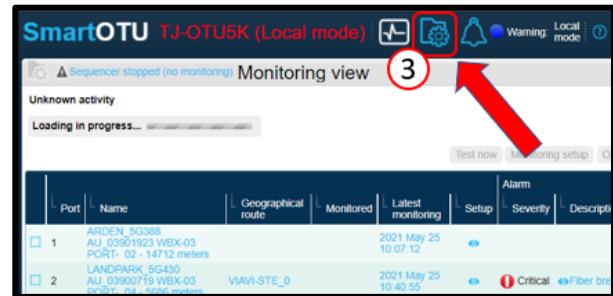
The login form includes a language dropdown menu set to 'English', input fields for 'Login' and 'Password', and a blue 'Connect' button.



2. Tap **Connect** (Connect)

Once logged in you will be on the **Monitoring view**.

3. Tap  (Setup) icon



You are now in the **Setup view**.

4. In upper right portion of the window, you will see the SW version that is now loaded and operating.

(ex: **Version V18.86**).

